



VILLAGE OF HORSEHEADS

202 SOUTH MAIN STREET
HORSEHEADS, NY 14845

Mayor Kevin Adams
Attorney John G. Groff
Clerk-Treasurer Donna Dawson
Manager Nathan Nagle

CLERK'S OFFICE (607) 739-5691
VILLAGE MANAGER (607) 526-5231
FAX (607) 739-3941
www.horseheads.org

Deputy Mayor William Goodwin
Trustees Patricia Gross
George Koliwasky
Ron Finefrock

Village of Horseheads Water User:

We are writing to inform you of an upcoming change in your water rates.

Due to increasing costs in maintenance along with State and Federal mandates and necessary infrastructure improvements; the Village of Horseheads must increase our water rates effective, June 1, 2024. The new Quarterly minimum bill will be \$28.37. Customers outside of the Village minimum bill will be \$42.55. This adjustment is essential to ensure the continued reliability and quality of our water services. Along with the rate increase each account will be billed a \$14/qtr Infrastructure Improvement Fee to cover future costs necessary to stay current with mandates. Please see summary rates below.

VILLAGE RESIDENT WATER RATE INCREASE ESTIMATE				NON VILLAGE WATER RATE INCREASE ESTIMATE		
GALLONS	CURRENT RATE	RATE EFFECTIVE 6/1/2024	QTRLY INCREASE	CURRENT RATE	RATE EFFECTIVE 6/1/2024	QTRLY INCREASE
0-6000	\$21.82	\$28.37	\$6.55	\$32.19	\$42.55	\$10.36
10,000	\$37.30	\$48.49	\$11.19	\$54.91	\$72.75	\$17.84
20,000	\$72.20	\$93.89	\$21.69	\$106.21	\$140.55	\$34.34
30,000	\$99.60	\$121.89	\$22.29	\$146.21	\$182.86	\$36.65
40,000	\$127.0	\$149.89	\$22.89	\$186.21	\$224.86	\$38.65
50,000	\$154.40	\$177.89	\$23.49	\$226.21	\$266.86	\$40.65

We understand that any increase in expenses can be challenging, and we assure you that we have done our best to keep the adjustments as minimal as possible while still meeting our operational needs.

If you have any questions regarding these rate increases, please contact us at 607-739-5691. We will be happy to assist and answer any questions you may have.

We appreciate your understanding and continued support as we work to maintain the integrity of our water system. Thank you for your attention to this matter.

Sincerely,
The Village of Horseheads Water Department

- Schedule of additional fees reverse side.

SCHED B WATER DEPT RULES/REGS EFFECTIVE 6/1/2024

FEES:

VANDALISM/TAMPERING CHARGE: \$1,000.00

EMERGENCY CALL OUT FEE: \$300.00
(After normal hours and weekends)

CUSTOMER REQUEST FOR SHUT-OFF (SCHEDULED): \$50.00
(includes turn on)

DELINQUENT ACCOUNT CHARGE: \$150.00

CONSISTENT DELINQUENT ACCOUNT CHARGE: \$250.00
(3 OR MORE DELINQUENT CHARGES IN PAST 18 MONTHS)

DELINQUENT ACCOUNT TURN ON FEE: \$150.00

OTHER CHARGES: **RATE:**

ALL TAPS: \$400.00 plus Cost of Material
(Excavation done by others)

INITIAL METER INSTALLATION INSPECTION FEE: \$250.00
(Incl. Supply of meter and remote reader pad, materials owned by Village)

ALL OTHER SERVICES: **LABOR/COST OF MATERIALS:**

LABOR shall mean the actual hourly rate of all Village personnel involved in providing the service (multiplied by a factor of 2.0 (or a factor of 2.5 if overtime/emergency call out charges are applicable).

COST OF MATERIALS shall mean the current replacement cost of all materials used to provide the service, if any.

Note: Sales Tax to be added to all material charges.

LABOR/COST OF MATERIALS for any service for which the fee is based upon Labor/Cost of Materials there shall be added a charge of 10% of Labor/Cost of Materials for Administration and Overhead.